

臺銀證券 104 年新進人員甄試試題

甄試類別【代碼】：全類別【G5801- G5806】

普通科目：國文及英文

*請填寫入場通知書編號：_____

注意：①作答前須檢查答案卡(卷)、入場通知書編號、桌角號碼、甄試類別是否相符，如有不同應立即請監試人員處理，否則不予計分。
②本試卷為一張雙面，測驗題型分為【國文(公文寫作1題，配分為40分)】與【英文(四選一單選選擇題30題，每題配分2分，配分為60分)】，本科目滿分為100分。
③選擇題限以2B鉛筆於答案卡上作答，請選出最適當答案，答錯不倒扣；未作答者，不予計分。
④非選擇題限以藍、黑色鋼筆或原子筆於答案卷上採橫式作答，不必抄題但須標示題號，並請從答案卷內第一頁開始書寫，違反者該科酌予扣分。
⑤應考人僅得使用簡易型電子計算器(不具任何財務函數、工程函數功能、儲存程式功能)，但不得發出聲響；若應考人於測驗時將不符規定之電子計算器放置於桌面或使用，經勸阻無效，仍執意使用者，該科扣10分；該電子計算器並由監試人員保管至該節測驗結束後歸還。
⑥答案卡(卷)務必繳回，未繳回者該科以零分計算。

※請勿於答案卡(卷)上書寫應考人姓名、入場通知書編號或與答案無關之任何文字或符號。

壹、國文

一、公文寫作(函)【配分40分】

台灣證券交易所於民國103年12月31日發布新聞，據該所券商輔導部近期接獲投資人陳情，稱證券商營業員與其有交易糾紛，經派員前往證券商瞭解並調聽相關交易錄音，發現除部分電話委託未留存錄音紀錄外，另有部分電話委託係由於營業員與客戶平日為方便聯繫而互留手機號碼，客戶因而撥打營業員手機下單，甚或利用「line」、「facebook」等通訊軟體傳遞下單訊息到營業員手機，再由營業員打電話跟客戶確認交易資訊後輸單。

證交所表示，依目前有關規定，證券商接受電話委託下單須留存電話錄音紀錄至少一年；且因考量現行設備及技術尚無法確保手機接單錄音紀錄存取之不可竄改性，恐難以保障投資人權益，亦容易造成日後交易糾紛，故手機接單目前仍是法規禁止行為。因此上述案例，營業員及證券商均因違反相關規定而遭證交所處置。

請參考以上資料，試代承辦此項業務之○○部辦事員王文虎撰擬臺銀綜合證券股份有限公司致各分公司函：為保護投資人權益，營業員於接受客戶以電話委託買賣時，應依規定對電話委託內容同步錄音，錄音紀錄至少保存一年；至於營業員以手機或利用手機通訊軟體接受委託下單訊息，均屬現行法規禁止行為。

貳、英文【選擇題30題，每題2分，共計60分】

一、字彙【請依照句子前後文意，選出最適當的答案】

- 【3】1. The workforce in this company used to be _____ by men; now the numbers of men and women are equal.
① situated ② indicated
③ dominated ④ replicated
- 【1】2. Being divorced or single later in life no longer carries the _____ that it did for previous generations.
① stigma ② glory
③ convention ④ expectation
- 【4】3. The occasional watching of a funny YouTube video can offer _____ during the hard work of a long day.
① instinct ② commitment
③ devastation ④ solace
- 【1】4. One common way to _____ a conversation is by asking people about themselves.
① stimulate ② interrupt
③ release ④ contribute
- 【4】5. The result of the Taipei mayoral election is a _____ of Taiwan's democratic values and Taipei citizens' determination to pursue progress.
① deprivation ② connection
③ subversion ④ manifestation
- 【2】6. If you want to continue to _____ your interest in photography, you will need to buy a new camera.
① conduct ② pursue
③ engage ④ involve
- 【1】7. The government issued broad _____ orders for people living in the coastal areas, asking them to leave before the typhoon hit the island.
① evacuation ② radiation
③ demonstration ④ emancipation
- 【3】8. Although this margarine tastes fine, I think it's a very poor _____ for real butter.
① ingredient ② texture
③ substitute ④ institute
- 【2】9. "To fight against terrorism, we must remain _____ at home and abroad," said the president.
① radical ② vigilant
③ merciful ④ critical
- 【3】10. If you drop something on the train tracks, ask a rail worker to _____ it for you.
① revive ② speculate
③ retrieve ④ revolve

二、文法測驗【請在下列各題中選出最適當的答案】

- 【4】11. Lying on a special shelf in John's room is a teddy bear, _____ to him by a good friend.
① which has given ② and gives
③ giving ④ given
- 【1】12. The retailer said that his shops sold about half as many copies of the album as he _____.
① had expected ② would expect
③ has expected ④ was expected
- 【4】13. It is amusing to see how much penguins resemble humans in dress suits _____ in a comical fashion.
① walk ② to walk
③ have walked ④ walking
- 【3】14. Last year, LED sales grew faster than _____ any other lighting technology, according to statistics.
① much of ② such of
③ those of ④ ones of
- 【2】15. A recent study shows that unmarried baby boomers are five times more likely to live in poverty _____ their married counterparts.
① as ② than
③ from ④ with

【請接續背面】

